

Cambridge City Council West Central Area Committee

Date: Thursday, 9 September 2021

Time: 6.30 pm

Venue: via Microsoft Teams

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

- 1 Declarations of Interest
- 2 Minutes (Pages 3 - 10)
- 3 Welcome, Introduction and Apologies for Absence
- 4 Matters and Actions Arising From the Minutes

Items for Discussion

- 5 Open Forum
- 6 Cambourne to Cambridge (C2C)-presentation from
Greater Cambridge Partnership
There will be a presentation from an officer of Greater Cambridge
Partnerships on this project with an opportunity for questions from the
Committee/public.
- 7 Access to Granchester Meadows-discussion (Pages 11 - 12)
following actions taken over the summer
A representative from King's College will join the committee meeting
discussion. Attached is a news statement issued last month which
gives background information.
- 8 Environmental Report-look back at six monthly data (Pages 13 - 36)
on the work by the city council
- 9 City Centre recovery-oral update by Head of Streets
and Open Spaces

City Councillors: S. Baigent, Bick, Gehring (Chair), Gilderdale, Nethsingha, Payne, Porrer (Vice-Chair), S. Smith and Sweeney

County Councillors: Gay, Nethsingha and Rae

Information for the public

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Members of the public are welcome to view the live stream of this meeting, except during the consideration of exempt or confidential items, by following the link to be published on the Council's website.

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If members of the public wish to address the committee please contact Democratic Services by 12 noon two working days before the meeting.

Questions can be submitted throughout the meeting to Democratic.Services@cambridge.gov.uk and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage.

For full information about committee meetings, committee reports, councillors and the democratic process:

- Guidance for how to join virtual committees run via Microsoft Teams: <https://www.cambridge.gov.uk/have-your-say-at-committee-meetings>
- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

WEST CENTRAL AREA COMMITTEE

17 June 2021
6.30 - 8.30 pm

Present

Area Committee Members: Councillors S. Baigent, Bick, Gehring, Nethsingha, Payne, Porrer, S. Smith, Sweeney and Rae

Officers:

Head of Streets and Open Spaces: Joel Carré

Anti-Social Behaviour Officer: Sarah Steggles

Committee Manager: Thomas Mears

Meeting Producer: Liam Martin

Other Officers in Attendance:

Police Sergeant: Kevin Mišík

FOR THE INFORMATION OF THE COUNCIL

21/10/WAC Welcome, Introduction and Apologies for Absence

Apologies were received from Councillor Gilderdale.

21/11/WAC Declarations of Interest

No declarations of interest were made.

21/12/WAC Minutes

The minutes of the meeting held on 11 March 2021 were approved as a correct record.

The Chair recorded his thanks to the former Chair and members of the Committee.

21/13/WAC Matters and Actions Arising From the Minutes

The committee action sheet was noted. Councillors would send any updates to the Committee Manager outside of the meeting.

The committee noted a completed action arising from item 21/5/WAC Open Forum, item 2. A letter had been sent by the former Chair of the West Central Area Committee to the Greater Cambridge Partnership (GCP) Executive Board to ask the Board to support the 20mph recommendation on Histon Road. The Committee noted this matter would be raised at the next GCP Executive Board meeting on 1 July 2021.

Sgt Mišík provided the Committee with the following update on item 19/25/wcac q3:

- i. A Working Group had been established that included officers from the police, council and interested members of the public looking at the following areas:
 - The security of cycle parking at Cycle Point.
 - The reporting of cycle crime.
 - Increasing CCTV coverage.
 - Proactive engagement around cycle crime.
 - Issuing Criminal Behaviour Orders to high-profile cycle thieves.

The Head of Streets and Open Spaces added:

- i. The multi-agency task group continued to meet monthly to develop an action plan which was now being used to inform a bid to the Cycle Rail Fund to deliver priority actions to improve cycle parking and security infrastructure for Cycle Point.
- ii. The management plan still to be formally signed off by planning but was nearing completion following discussions between the planning service and Great Anglia.

Update to 20/5/WAC – Castle Mound:

Councillor Payne said there was a consultation due to start about the public right of way after the last committee meeting, but there had been a slight delay due to Covid-19 and the consultation was still ongoing.

Councillor Smith added that Suffolk County Council handled the application for the public rights of way and had recommended approval for it to be placed on the definitive map and waiting for Ministerial approval. The Village Green application had been deferred depending on the lifting of Covid-19 restrictions due to the notices that were required to be displayed in public libraries.

Action: Cllr Payne to feedback progress at the next meeting.

Update to 21/5/WAC Q1 – Open Forum:

Councillor Payne provided the committee with an update on anti-social behaviour from the homeless accommodation on Histon Road:

- i. Noted the officer managing the establishment was aware of concerns raised and working proactively to reduce anti-social behaviour.
- ii. Confirmed the accommodation was due to be emptied with the residents moved on through various other agencies.

21/5/WAC Q6 – Open Forum

Action: Councillor Porrer to remind Chairs of other Area Committees to invite the Head of Streets and Open Spaces to speak on the City Centre Recovery.

21/14/WAC Open Forum

1. Councillor Porrer raised an item on funding for insurance from the Council for Residents Associations and volunteer groups:
 - i. There had been some movement nationally about a collective approach to reduce insurance costs.
 - ii. Noted it was a complex matter and one that officers had been investigating.
 - iii. Had correspondence from residents that had expressed a desire to work with the City Council to see if the insurance cost can be reduced.
 - iv. Noted that the City Council provided grants to these organisations who then spend a proportion on insurance. A reduction in insurance costs could produce a saving for the Council and the relevant organisations and could encourage more community groups to come forward.

Action: Councillor Porrer to investigate with officers.

Members of the public asked a number of questions, as set out below.

2. A member of the public raised the following issues about herbicides:
 - i. At the meeting of West Central Area committee on 21st March there had been agreement from councillors that pesticides should no longer be used on City Council land, and the minutes stated that: 'Councillor Harrison had obtained clarification from a senior environmental officer from the County Council that the City Council was not contracted, authorised or permitted to put weedkiller onto the County Council's

highway, and that the County Council's policy was to move away from the use of pesticides except in the case of certain invasive species'.

- ii. It was very disappointing therefore that spraying on footpaths had continued, and operatives in Newnham who were questioned about this said it was a County Council requirement to spray weeds as they are an obstruction and a danger to pedestrians. This was clearly nonsense.
- iii. Residents were aware of the environmental harm caused by pesticides, and do not support their use. Both the City and County Councils pay lip service to biodiversity - so why are they still spraying poison in our streets and how long will it take them to 'move away' from this ecocide?

In response to Members' discussion, the Head of Streets and Open Spaces provided the following responses:

- i. Confirmed the City Council was acting as the County Council's contractor for the maintenance of the highways in the City and followed their specification for the use of herbicides on the County Council's assets.
- ii. The City Council was discussing with the County Council about restricting the use of herbicides in the routine maintenance of all City and County public realm assets. There had been agreement with the County that herbicides would not be used on grass verges on the highway. However, herbicides would continue to be used on sealed surfaces such as roads, kerbs, and the back of kerbside where they adjoin structures or buildings as per the County Council's specification.
- iii. A biodiversity strategy would be brought to the Environment and Community Scrutiny on 1 July that would cease the use of herbicides across the city. The strategy would go out to consultation over the summer. There will be cases where herbicides may still be needed on pernicious species such as Japanese knotweed.
- iv. Both councils were committed to working to Plant Life's guidance on biodiverse friendly grass verge maintenance. The City Council had invested in a grass collection machine as a trial to avoid the build-up of nutrients from cut vegetation and was working with the County to see how it can be used across the city and in other parts of the county. If the trial was successful, then there was the commitment for capital investment in the machine.

Action: Head of Streets and Open Spaces to report back progress.

- 3. A member of the public asked the following question on Grantchester Meadows car park:

- i. Notice had been given this week that the car park at the entrance to Grantchester Meadows is to be closed in two weeks' time. The Meadows are widely used by people from all over Cambridge, especially during the last difficult year. We are very concerned that this measure will be experienced by non-residents as exclusionary. We are very concerned there has been no community discussion of this move, of its implications for the community, wide and near, nor of other possible solutions to what is perceived by some as a problem. We would like to ask:
- ii. How this decision was initiated?
- iii. Why there was no consultation and what active measures will be taken to ensure that the meadows continue to welcome everyone?
- iv. We urge the Council not to act unilaterally in these difficult times, but to seek consensus and collaboration.

Councillor Nethsingha said:

- i. Confirmed that there had been consultations with resident groups before the decision was taken for closure of the car park.
- ii. Understood the concerns of the loss of the car parking and noted nearby alternative parking available such as on street parking and the car park at Lammas Land.
- iii. Noted there were safety concerns with regards to the car park and there being no landowner posed problems with being able to resolve issues such as an increase in the number of individuals camping on site.
- iv. Noted there were only 6 parking spaces available for vehicles and at times the area is congested with more than the permitted number of vehicles on site.
- v. The closure of the car park would allow more people safer access to the meadows and keep the meadows safer.

21/15/WAC Policing and Safer Neighbourhoods

Police Sergeant Mišík highlighted the police activity since the Committee last met in November.

Previous priorities and engagement activity noted in the report were:

- i. Anti-social behaviour in King Street/Willow Walk
- ii. Anti-social behaviour in open and green spaces
- iii. Night time economy/alcohol related disorder

The Committee discussed the following policing issues:

- i. Anti-social behaviour relating to the cancellation of Midsummer Fair. Confirmed that resources were being put in place by the City Council and the police to tackle any crime or anti-social behaviour that may arise. A community hub was being run on Saturday and would have representatives from the City Council, parking services and the police to deal with relevant issues. As it was not an official event, the bridge could not be closed lawfully. The police would respond to any reports of anti-social behaviour or criminal activity. There would also be increased litter picking and public toilets and bins made available.
- ii. An increase in e-scooters in the city being ridden improperly, without adequate control or the wrong way down a one-way road. It was confirmed that e-scooters cannot be lawfully ridden on public roads unless it had been hired as part of the Government pilot which Cambridge is taking part. There were safeguards in place to ensure the proper usage of the e-scooter whilst hired. The police did routinely stop all road users that were not obeying the traffic rules, such as travelling in the wrong direction in a one-way system.
- iii. The night time economy and the safety of individuals at night. Confirmed the police were regularly engaging with venues and making routine visits to ensure they had proper resources in place for the night time economy. Other initiatives and campaigns were also in place to ensure the safety of individuals during the night time economy such as Cambridge Street Pastors, the Ask for Angela campaign and the taxi marshal scheme.
- iv. Anti-social behaviour relating to Caesarian Sunday. Noted similar issues to Midsummer Fair as it was not being run as an event. Noted practical issues around the provision, management, and collection of public toilets due to the bank-holiday, contributing to the level of anti-social behaviour.
- v. Anti-social behaviour relating to street begging in city centre. Noted there would be continued partnership working with the police and the City Council to respond to such complaints, manage aggressive begging, and providing individuals with the appropriate support.

21/16/WAC City Centre Recovery

Chair left. Chair gave apologies and left the meeting due to another appointment

The Head of Streets and Open Spaces gave an information update on the City Centre Recovery.

In response to Members' discussion, the Head of Streets and Opens Spaces provided the following responses:

- i. Noted that the new Visit Cambridge would aim to promote accommodation and visitor attractions in Cambridge once developed, similarly to the previous destination management organisation, Visit Cambridge and Beyond.
- ii. Noted the new destination management organisation would be committed to working with partners to ensure the city develops a sustainable tourism market offer.
- iii. Highlighted the immediate work on the City Centre Recovery in response to Covid-19. Recognised there had been changes in the retail market and shopping behaviours nationally. Noted the need to respond to such changes with the help of organisations such as the High Street Task Force that provide support on the long-term planning of city centres and high streets.

The meeting ended at 8.30 pm

CHAIR

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Statement on access at Grantchester Meadows

The First Bursar and Provost of King's College met earlier today with representatives from Cambridge City Council, Cambridgeshire County Council, South Cambs District Council and Grantchester Parish Council, as well as petitioners and residents, to discuss potential ways of keeping Grantchester Meadows an open, accessible and welcoming space for the whole community. The meeting allowed for everyone to explain their position, was both constructive and positive, and there was agreement that the inconsiderate and anti-social actions of a few members of the public was threatening to spoil the enjoyment of the Meadows for all.

Our meeting considered both short term access (over the current summer) and longer-term, future management plans. The agenda covered:

- the need to preserve access for all to the area, so that it can be enjoyed both safely and responsibly
- the need to improve communications with the community (e.g., revised signage)
- the need to recognise valid concerns over the biodiversity value of the open space and riverbank and the need to protect it, particularly from the impact of litter and erosion

In the short-term, the County and District Councils will work with the college to establish some revised signage that makes it clear that there has at no point been any wish to ban swimming at the Meadows, but rather to ensure that it is safe. We would also ask that those visiting the area enjoy it safely and responsibly. In particular, the signage will ask visitors to make sure that all litter is removed when visitors leave and that barbeques are not used.

All four councils have offered to work with King's as the landowner and share expertise to develop a longer-term management plan for the area – for example, drawing on the knowledge within the City Council's Streets and Open Spaces team. This work is due to continue over the summer.

Speaking on behalf of local residents Cllr Lucy Nethsinga said;

“I'm delighted we had such a constructive meeting and were united in our determination to find ways to maintain Grantchester Meadows as somewhere many people continue to come to find peace and beauty. With our city growing fast we may need to work with King's on how to manage the area for the future, and it is excellent that all four councils have expressed their willingness to help with that goal.”

Speaking on behalf of King's College, the First Bursar Keith Carne added;

“We are very pleased that the meeting today was productive and grateful for the constructive suggestions made. King's College has always tried to work with local councils and residents to ensure safe access to the Meadows. We hope to work with them to develop this and keep the Meadows safe and attractive.”

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Environmental Report

Cambridge West / Central Area

[Covering the wards of Castle, Market and Newnham]

Period of February to July 2021

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1. Introduction

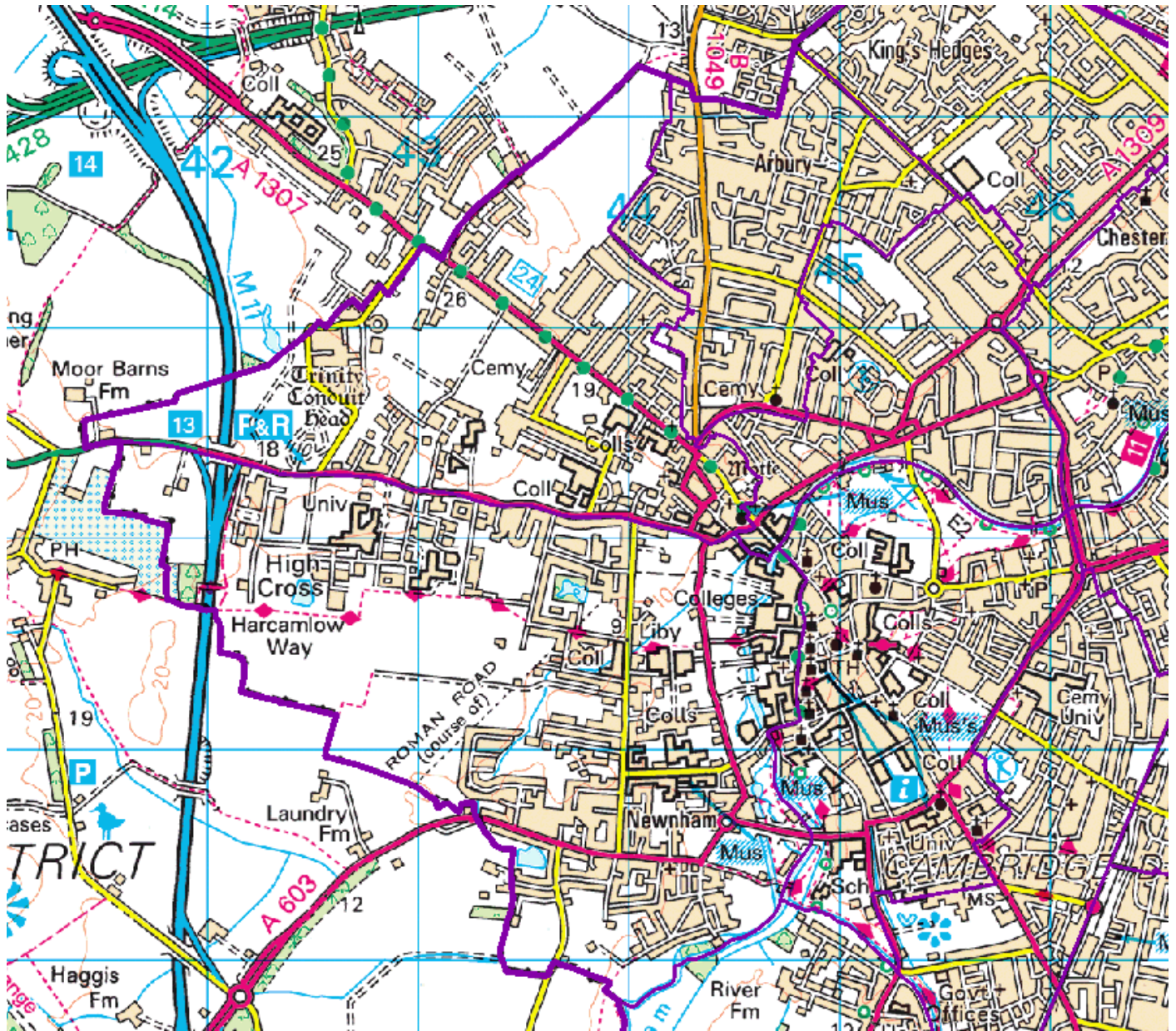
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and can engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – day time and night time noise complaints ,

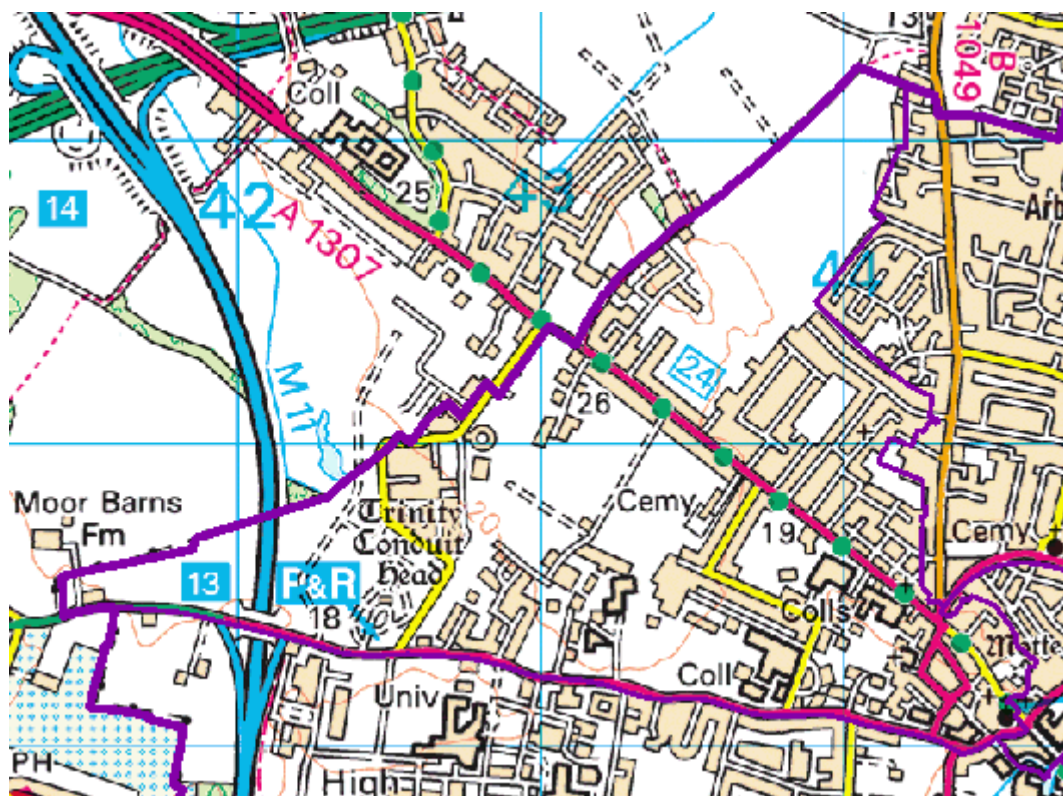
2. West / Central Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



Ward Profile: Castle

Map



Community Engagement team

The Community Engagement team held litter picks in this period and undertook a litter pick for the Great British Spring Clean in May at Histon Road Recreation Ground, and in June undertook a litter pick at Castle Hill.

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

During the period between February and July 2021 officers continued to undertake proactive and reactive patrols on the open spaces' patrols. This includes illegal campers, and littering patrols.

There have been several other fly-tips that have been investigated within the Castle ward. However, none have resulted in any further action being taken due to the nature of the waste having been dumped.

There were several abandoned vehicles dealt with throughout the ward, which consisted of six abandoned vehicles and one untaxed vehicle. Two abandoned vehicles that were removed, were subsequently destroyed.



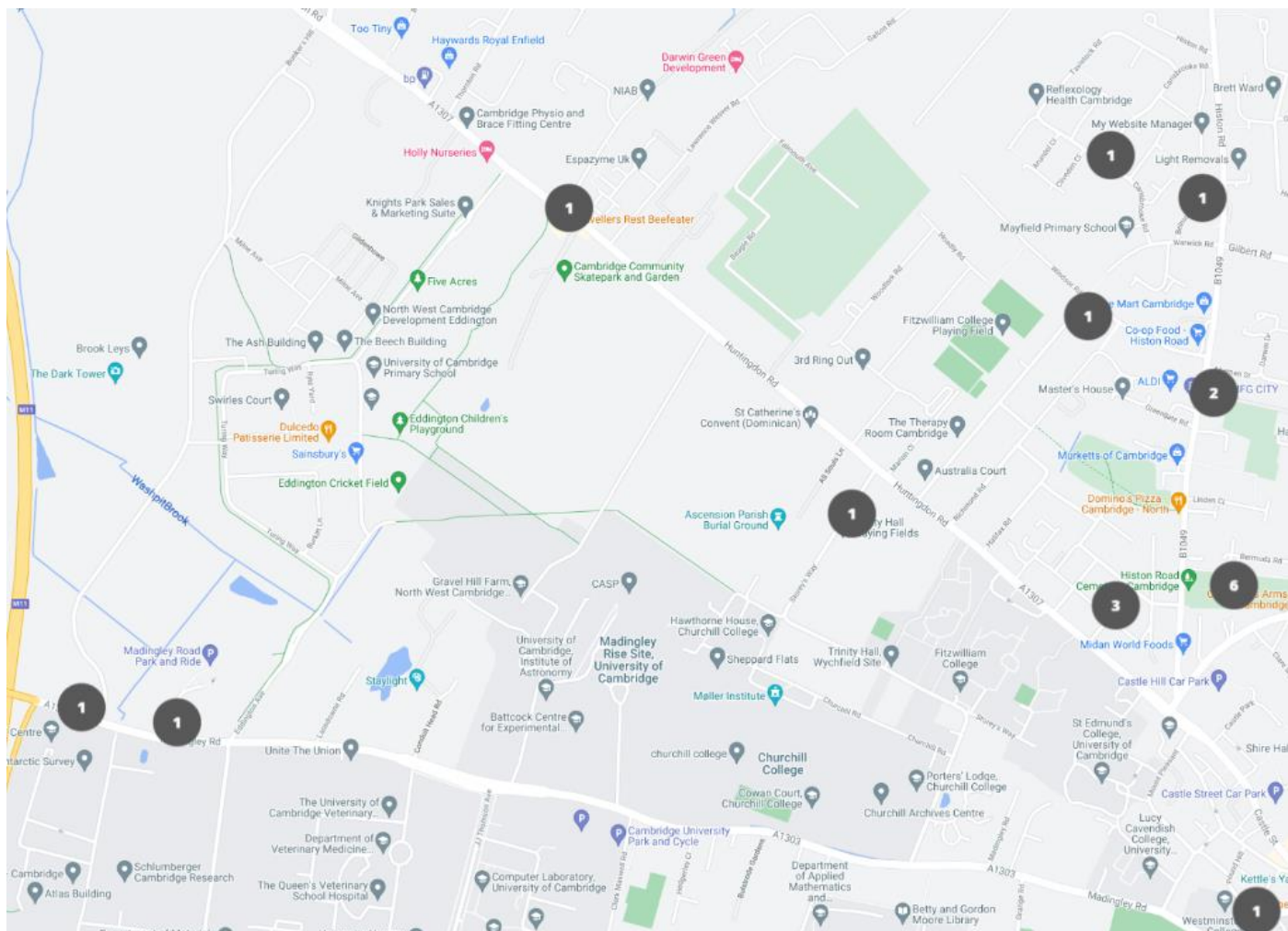
One littering offence has been dealt with by way of issuing a fixed penalty notice to the suspect, the offence in question happened on Victoria Road.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Steve Phillips or Andy Hine.

Operations service

The Operations teams have been busy during the last few months continuing to carry out scheduled mechanical sweeping all bus routes, main roads and housing footways and carriageways.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: Market

Map



Community Engagement team

In May, the Community Engagement Team worked with volunteers at the Community Orchard on Midsummer Common and worked on the construction of a bee hotel. Adding a larger roof to ensure the bug hotels remain dry. Drilling deeper holes to ensure greater variety of species and adding a drilled log pile at the bottom for beetles. Further work on habitat building at the orchard was also completed in June.



In May the team undertook a litter pick on Midsummer Common as part of the Great British Spring Clean. Further litter picks in Market took place in June at Mill Pond, Christs Pieces and Midsummer Common.

As part of the Greater Cambridge Chalk Stream Project, a fish survey was carried out At Vicar's Brook, Coe Fen to establish base line species data before stream improvements were implemented. Volunteers helped to install flow deflectors into the stream as part of the stream improvement works.



In July, volunteers from Aveva helped on Parkers Piece. They removed the saplings from ten lime trees, renovated eight benches and made an insect hotel for the wild flower area at the bottom end of Parkers Piece.



Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

During the period between February to July 2021 officers continued to undertake proactive litter patrols within the city, whereby fixed penalty notices were issued for littering.

Officers have dealt with some fly tipping issues within the ward from householders and businesses, whereby fixed penalty notices have been issued and all paid. Most cases were found to be at Adam and Eve Street recycling centre, other hot spot locations included Burleigh Place, Walnut Tree Avenue and Milton's Walk area.



Fixed penalty notices were issued to companies for breaching section 47 notices regarding their business waste. There have also been companies issued Section 47 notices for the continually mismanaging their duty of care in relation to their trade waste. Hot spot areas for these issues included Peas Hill, Free School Lane and Burleigh Street area.



During the summer months, late shift patrols are being carried out on the green spaces and information regarding litter and barbecues are delivered to park users. Regular patrols were conducted throughout the area and to try and minimise litter, and rubbish bags were handed out to the general public to encourage responsible dispose of litter for picnickers. During the early mornings of the summer working pattern officers conducted dog fouling patrols across the green spaces and spoke with many dog walkers regarding the issues surrounding this

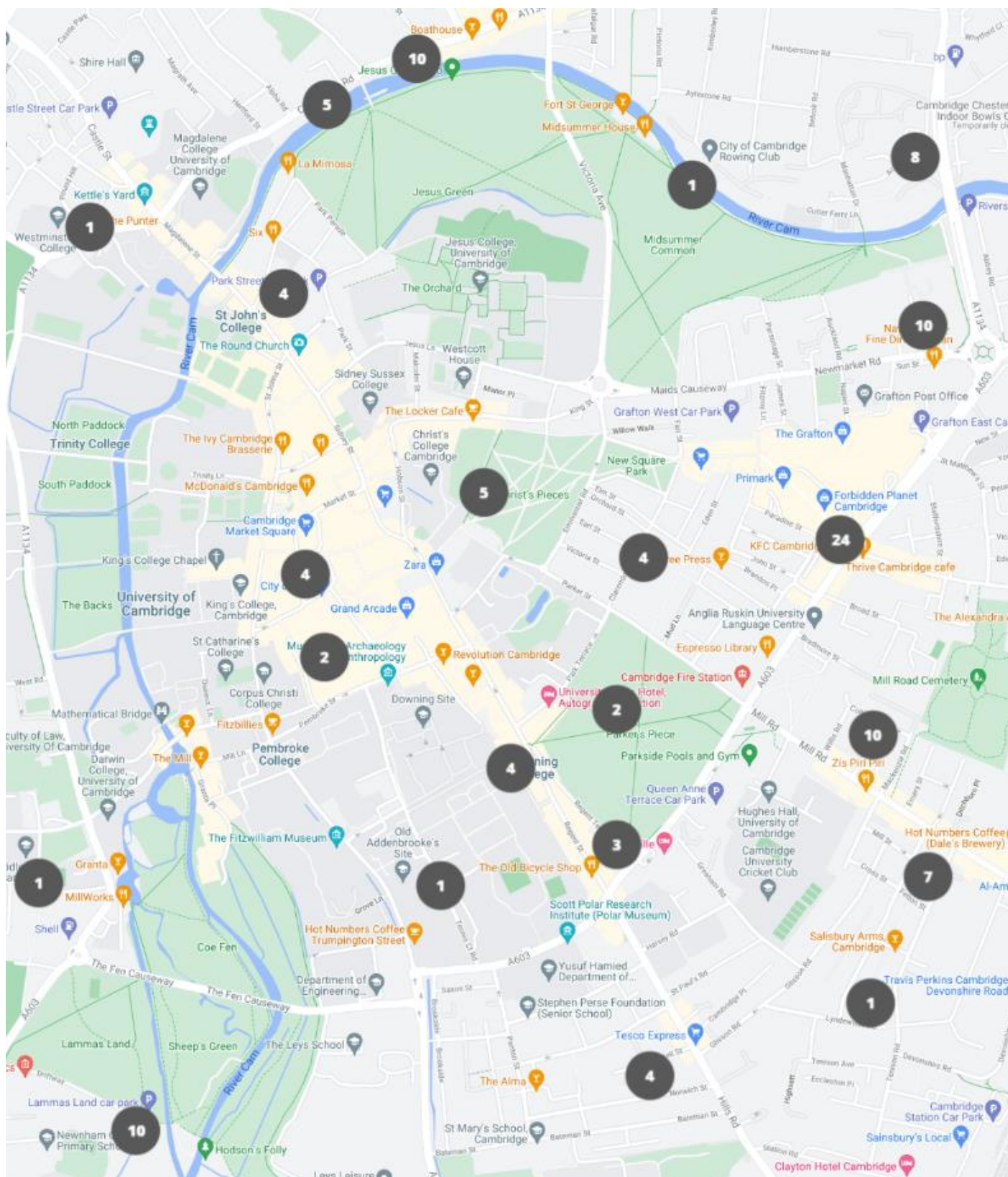
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Offices, Andy Hine and Steve Phillips.

Operations service

The Operations teams have been busy during the last few months continuing to carry out scheduled mechanical sweeping all bus routes, main roads and housing footways and carriageways.

Our Grounds Maintenance operatives have been pruning, hoeing, leafing and undertaking general preparation works to keep our city centre parks maintained.

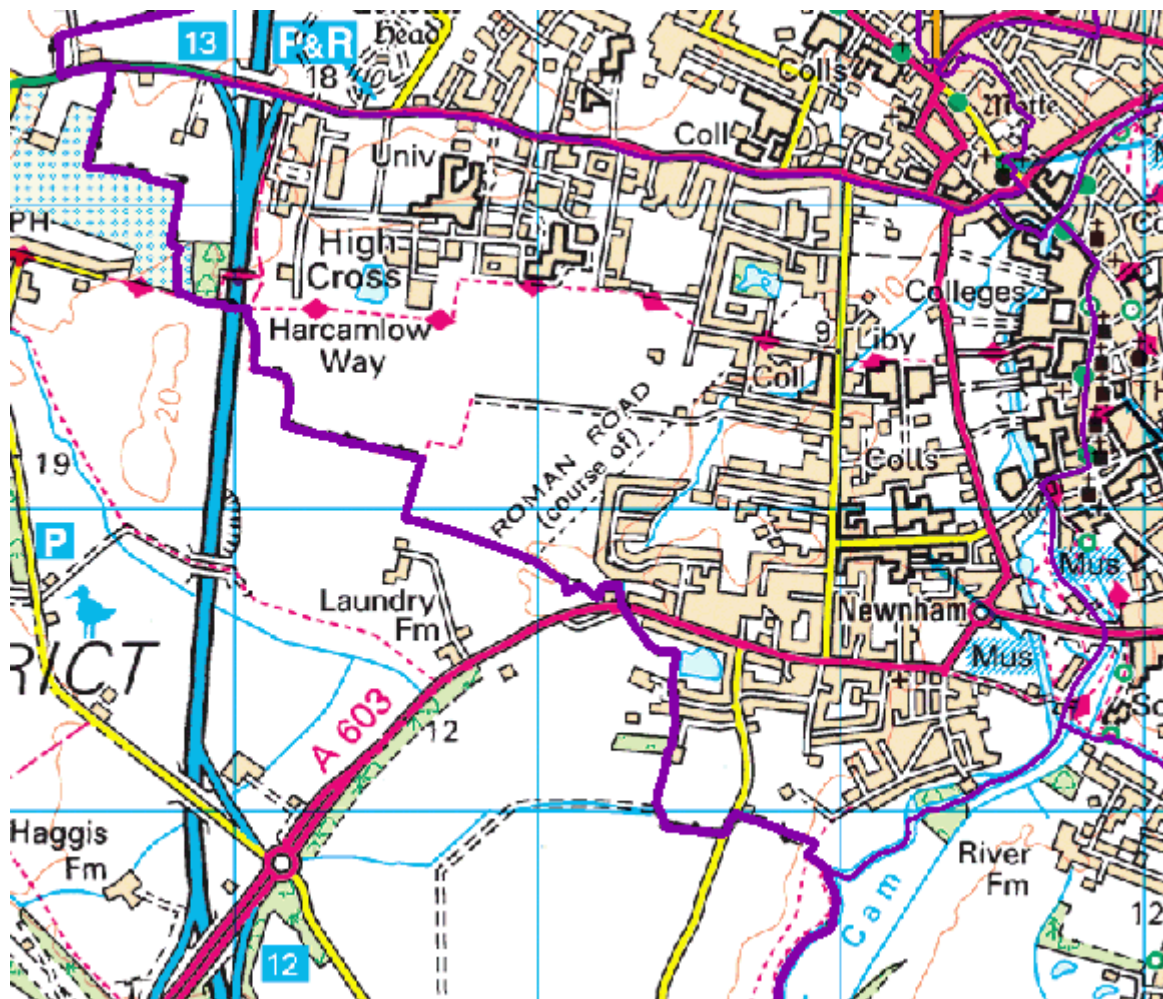
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: Newnham

Map



Community Engagement team

In April, the Community Engagement team undertook tree planting at Larchfield on Gough Way, and planted twenty apple and pear trees in the communal gardens with the help of local residents. After several weeks, the trees are now flourishing and bearing fruit.



In May, at Paradise Local Nature Reserve, volunteers worked to re-establish the path edges as a substantial amount of widening has taken place due to increased footfall over lockdown. Willow whips, clumps of reeds and grasses were planted in the widened margins to help regrowth. Temporary fencing was erected. The circle of picnic logs was moved and placed individually at different locations to try and reduce the fires that keep happening at night on the reserve. Also log piles were moved out of sight and easy reach to stop this important habitat being pulled apart and used as fire wood.

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

During the period between February and July 2021 officers continued to undertake proactive and reactive patrols on the open spaces' patrols. This includes illegal campers, and littering patrols.

During this period officers have responded to and dealt with five vehicles. One of the vehicles was removed from the Faculty of Engineering Car Park after they reported it the council, all other vehicles where either claimed or removed before officers needed to take any further action.



An incident whereby oil / fat has been found dumped into a drain and consequently leaked into the river causing damage to wildlife was dealt with. The Environment Agency informed and have dealt with the situation. A local business has been found to be using public litter bins to dispose of their waste, A statutory section 47 notice was issued to instruct the business how to deal with their waste management and future behaviour regarding it.

Seven Incidents of domestic waste were reported in and around Lammas Land and the car parking rea. All waste was cleared and fully investigated for suspects.



Three occupants of a vehicle were dealt with for discarding cigarettes from a moving motor vehicle at Newnham Croft and one person dealt with for littering a cigarette whilst walking through the city centre.

An incident arose whereby commercial bins were causing the local housing estate some concern. After some consultation between all parties a resolution was found, and the bins have found a new home and do not cause any more issues with the residents.

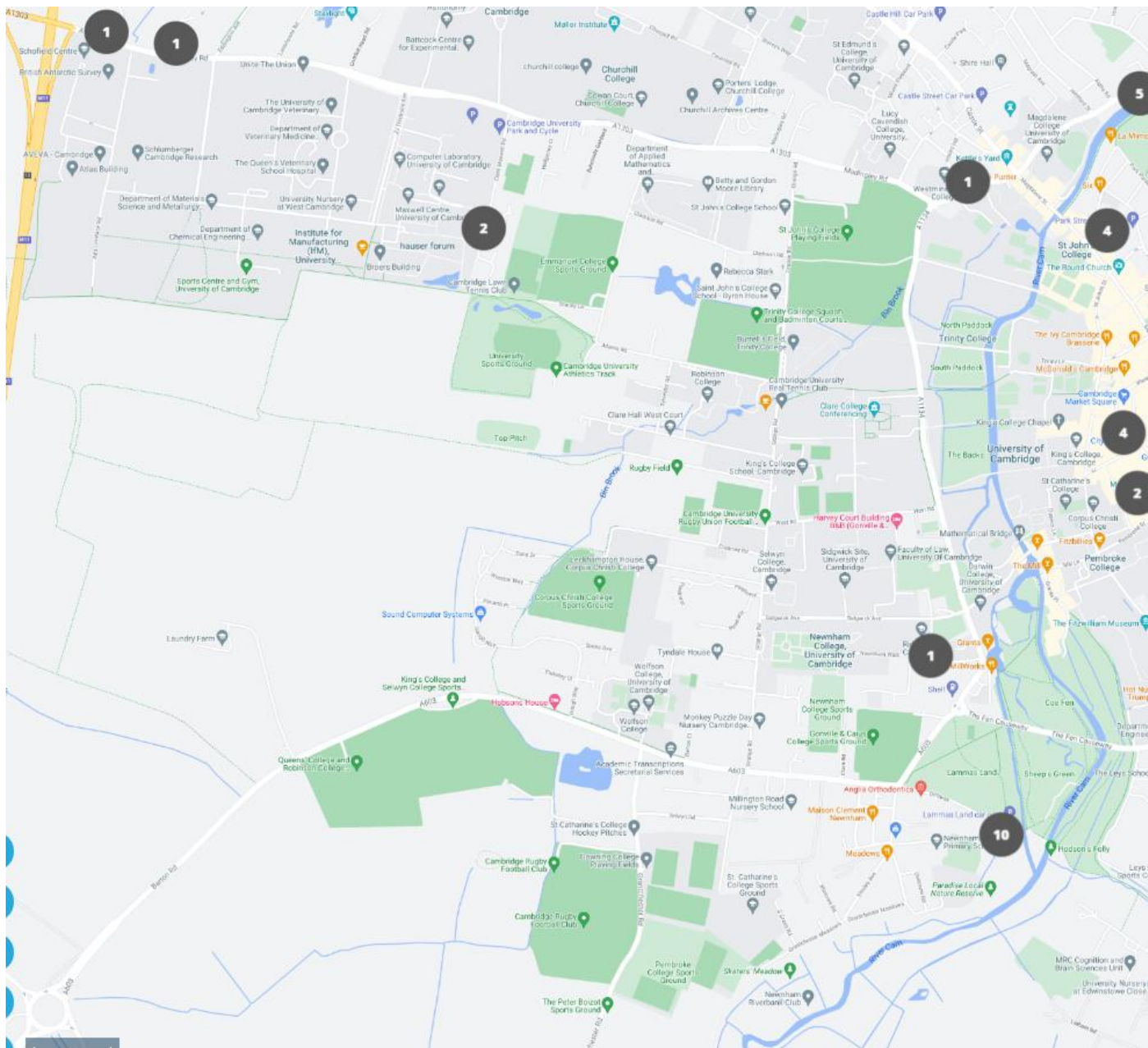
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Operations service

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Community Engagement Team Updates

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk who will make suitable arrangements.

Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of February 2021 to July 2021):

Event	Date	Area
Online Recycling Talk	02.02.2021	Linton Women's Institute
Online Recycling Talk	24.02.2021	Comberton College
Online Recycling Talk	21.04.2021	Hardwick Primary School
Online Recycling Talk	12.05.2021	Barton Women's Institute
Online Recycling Talk	15.06.2021	Monkfield Primary School
Mini skip day with recycling information	17.06.2021	Carlton Way (numbers 13-51)

3. Environmental and Waste Data

Public Realm [West / Central Area]

Period	Activity	Total number of incidents	Castle	Market	Newnham
Feb 2020 to Jul 2020	Fly tipping	40	7	17	18
Feb 2021 to Jul 2021	Fly tipping	78	13	52	13
Feb 2020 to Jul 2020	Needles	33 needles	7 needles (1 instance)	19 needles (8 instances)	9 needles (2 instance)
Feb 2021 to Jul 2021	Needles	25 needles	10 needles (5 instances)	14 needles (8 instances)	1 needle (1 instance)
Feb 2020 to Jul 2020	Fixed penalty notices	73	7	60	6
Feb 2021 to Jul 2021	Fixed penalty notices	45	2	37	6

Summary of public realm data:

Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

Needles:

- Castle: In February there were three instances, two needles was removed from Westfield Lane (on two separate occasions) and two needles were removed from Castle Park. In March four needles were removed from St Giles Church yard, and in April two needles were removed from Shelly Gardens.
- Market:
 - At Jesus Green, four needles were found in February and one needle in March
 - At Auckland Road, there were two incidents in July – the first incident was one needle and the second instance was two needles removed.
 - In February one needle was removed from Bailey Mews, in March one needle was removed from Thompsons Lane, in April two needles were removed from Salmon Lane near to the Grafton West car park and in Newmarket Road one needle was cleared in July.
- Newnham: One needle was removed from the road in March at the junction of Queens Road and West Road.

Fixed penalty notices:

Fixed penalty notices issued across the period includes 9 for littering, 5 for trade related waste (including littering, fly tipping and breaching of a statutory notice), 16 for domestic related waste (including littering, breach of domestic duty of care and fly tipping), 9 for littering from a motor vehicle and 6 for breach of touting public space protection order.

Private Realm [West / Central Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Feb 2020 to Jul 2020	Pest Control	NA	35	NA	NA	NA
Feb 2021 to Jul 2021	Pest Control	NA	45	NA	NA	NA
Feb 2020 to Jul 2020	Refuse and waste complaints	0	NA	1	0	0
Feb 2021 to Jul 2021	Refuse and waste complaints	5	NA	1	0	0
Feb 2020 to Jul 2020	Other public health interventions ²	3	NA	1	0	0
Feb 2021 to Jul 2021	Other public health interventions ²	1	NA	1	0	0
Feb 2020 to Jul 2020	Noise complaints	73 ³	NA	1	0	0
Feb 2021 to Jul 2021	Noise complaints	89 ³	NA	1	0	0
Feb 2020 to Jul 2020	Private Sector Housing interventions	6 ⁴	NA	1	0	0
Feb 2021 to Jul 2021	Private Sector Housing interventions	12 ⁴	NA	1	0	0

This periods figures cover the time spent in lockdown and have shown a change in the usual workloads with an increase in certain areas such as public health and noise.

¹ All complaints will generally have at least one such action.

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

³ Where multiple complaints have been received from one person these have only be counted as one complaint

⁴ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

Waste and Recycling Data [Great Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 20/21	Q2 Jul-Sep 20/21	Q3 Oct-Dec 20/21	Q4 Jan-Mar 20/21	Total for 20/21	Q1 Apr-Jun 21/22
Total recycling rate	51.1%	54.20%	50.12%	47.69%	50.91%	53.56%
Recycling rate – dry recycling	25.53%	22.59%	30.74%	26.53%	26.35%	20.83%
Recycling rate – composting	23.69%	31.50%	25.44%	20.61%	25.31%	32.47%
Amount collected for disposal	50.84%	45.91%	43.81%	52.86%	48.36%	46.70%

Number of collections completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a % and therefore the amount also missed).

Month	Missed	Possible	Actual	% Missed	% Collected
Apr-20	729	722,169	721,440	0.10%	99.90%
May-20	848	695,687	694,839	0.12%	99.88%
Jun-20	876	695,687	694,811	0.13%	99.87%
Jul-20	720	760,382	759,662	0.09%	99.91%
Aug-20	737	693,365	692,628	0.11%	99.89%
Sept-20	1236	725,033	723,797	0.18%	99.82%
Oct-20	1526	731,857	730,331	0.21%	99.79%
Nov-20	1742	695,495	693,683	0.25%	99.75%
Dec-20	1362	694,856	693,494	0.20%	99.80%
Jan-21	947	722,169	721,222	0.13%	99.87%
Feb-21	1749	661,454	659,705	0.26%	99.74%
Mar-21	1501	756,944	755,443	0.20%	99.80%

4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Enforcement (Castle Market and Newnham)	Andy Hine Steve Phillips	01223 458579 01223 457638	andrew.hine@cambridge.gov.uk Steve.phillips@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
West Area Operations Team Leader	Kieran Gentle	01223 458282	kieran.gentle@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scambs.gov.uk

If you have a question about one of the council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So, whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by acting to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scams.gov.uk or telephone 07525 213774.